

# Terms and Conditions

General Terms and Conditions for the Provision of Services

Contact: lubocodes@gmail.com

## I. Initial Deposit

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Upon entering into a contract for the provision of a product or service, payment of an initial deposit is required. This deposit serves to confirm the binding nature of the order and to initiate the ordering process. The deposit is non-refundable in the event that the client cancels the order or fails to fulfil the contractual obligations.

## II. Orders and Payments

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### a) Order Validity

An order is considered valid and binding only after receipt of payment of the initial deposit. Until then, I reserve the right not to release capacity or a date.

### b) Balance Payment and Payment Methods

The remaining portion of the price is due before delivery of the product or provision of the service, unless otherwise agreed in writing. Accepted payment methods are specified on the website or agreed individually.

## III. Delivery and Cancellation

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### a) Delivery Deadlines

Delivery deadlines are stated in the relevant offer or contract. Delays caused by circumstances beyond my control (force majeure, technical complications) do not constitute a breach of the contractual terms.

### b) Cancellation Policy

The client has the right to cancel an order before its completion. In such a case, the client may be charged a cancellation fee corresponding to the scope of work already completed and costs incurred. The amount of the fee will be determined based on a specific calculation.

## IV. Liability and Warranties

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### a) Limitation of Liability

My liability for damages is limited to the total price paid for the relevant product or service. I am not liable for indirect, consequential or incidental damages arising in connection with the use of the delivered product or service.

### b) Warranty Conditions

The products and services provided are delivered in accordance with applicable legislation and the specifications stated in the offer. Complaints must be submitted without undue delay after the discovery of a defect.

## V. Changes to Terms and Conditions

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I reserve the right to update these terms and conditions at any time. The updated version will be published on the website with the effective date indicated. By continuing to place orders after the publication of changes, you express your agreement with the new terms.

## VI. Contact Details

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For any questions regarding the terms and conditions or a specific order, please contact us at: [lubocodes@gmail.com](mailto:lubocodes@gmail.com). This document was last updated on 24 January 2024.